

PullRite Product Bulletin

SuperGlide Hitches

IMPORTANT REMINDER NOTICE
May 24, 2007

DO NOT FORGET TO LUBRICATE SUPERGLIDE HITCH RAILS - TOP AND INSIDE OF BOTH "WAY TUBES" – BEFORE USE.

In order to provide our customers with the best possible product we will no longer be applying grease at the factory, as we have discovered that the factory applied grease was drying out somewhat and losing its lubricating efficiency while on the shelf and during transport. It also collected unwanted dust as well as other unwanted particulates during shipping and handling. Applying lubrication before use will prevent undue wear, prevent damage and increase the life and performance of the hitch.

LUBRICATE RAILS ON SUPERGLIDE PRODUCT – the Super Glide hitches slide on the way tubes while functioning – failure to provide adequate lubrication will void the product warranty. It is essential that you use medium duty grease such as "spray on" white lithium grease on the top and inward facing sides of Way Tubes. WD-40 or silicone spray is NOT sufficient. PullRite also offers a product called Slip Plate part number 330403 that may be ordered from your local distributor.



Slip	Plate	Graphite	Spray
<p>Slip Plate Spray on Graphite Paint coating cures <u>in a few minutes</u> to a hard, dry, long lasting protective barrier and eliminates the need for grease on Super Glide hitch "way tubes". It stays on longer than grease, and keeps things clean & dust free. However, be aware that if the hitch already has a medium based grease type of lubricant applied, then using Slip Plate requires that the grease lubricant be removed first prior to applying Slip Plate and some disassembly of the hitch is required to properly clean the grease, as detailed in the instructions attached with this memorandum. This may be something that your retail customers are not inclined to do, so please carefully read and follow the directions for use of "Slip Plate" and ensure your retail customers are aware of what is involved for further maintenance when "Slip Plate" is preferred. If the hitch is new and does not yet have any lubricant applied to the "way tubes", then you may use either the medium duty grease based or Slip Plate lubricant and apply it in the same way without any disassembly of the hitch.</p>			

When using either option, coat the Way Tubes on top and on the inside for their complete length. Work the carriage back and forth to make sure the hitch is functioning properly.

Please ensure all your sales and service staffs are made aware of this update. Also be sure that your customers understand, before they leave your dealership, the importance of continued maintenance responsibility, on their part, to periodically inspect the way tubes and when necessary, to clean and reapply proper lubrication. Such regular maintenance will keep their new hitch in top condition, and provide them with years of superior performance. Should you or your retail customer have questions, feel free to contact PullRite Customer Service at 800.443.2307.