

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 4, 2014

Mr. William Conway Forest River, Inc. 55470 Country Road 1 P.O. Box 3030 Elkhart, IN 46515-3030

1200 New Jersey Avenue SE Washington, DC 20590

NVS-215MR 14V-449

Subject: Microwave May Start On Its Own And Cause A Fire

Dear Mr. Conway:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

FOREST RIVER/BLUE RIDGE/2013-2014 FOREST RIVER/BROOKSTONE/2013-2014 FOREST RIVER/CARDINAL/2013-2014 FOREST RIVER/CEDAR CREEK/2013-2014 FOREST RIVER/CROSS COUNTRY/2013-2014 FOREST RIVER/FORESTER/2013-2014 FOREST RIVER/GEORGETOWN/2013-2014 FOREST RIVER/PATHFINDER/2013-2014 FOREST RIVER/SUNSEEKER/2013-2014

Mfr's Report Date: July 23, 2014

NHTSA Campaign Number: 14V-449

# **Components:**

EQUIPMENT: RECREATIONAL VEHICLE

**Potential Number of Units Affected:** 1,041

## **Problem Description:**

Forest River Inc. (Forest River) is recalling certain model year 2013-2014 Georgetown, Sunseeker, Forester, Cross Country, Pathfinder, Cardinal, Blue Ridge, Cedar Creek, and Brookstone recreational vehicles manufactured March 11, 2013, through April 26, 2013 and equipped with certain Frigidaire Convection Microwave models CFMV152CLB and CFMV154CLS. The microwave may start on it's own and begin heating when unattended.

### Consequences

If the microwave starts on its own and there are contents inside, a fire could result.

# Remedy:

Forest River will notify owners, and dealers will repair the membrane/keypad component, free of charge. The recall is expected to begin in September 2014. Owners may contact Forest River customer service at 1-800-353-7383.



#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

