OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 19V-891

Manufacturer Name: Forest River, Inc.
Submission Date: DEC 13, 2019
NHTSA Recall No.: 19V-891
Manufacturer Recall No.: 68-1119



#### **Manufacturer Information:**

## **Population:**

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 194

Address: 55470 CR 1

Estimated percentage with defect :  $100\,\%$ 

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

#### **Vehicle Information:**

Vehicle 1: 2020-2020 Forest River Inc. Georgetown & FR3

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : Power Train : NR

Descriptive Information: Using production records from MORryde, Forest River was able to determine the

scope of the vehicles in the recall.

F3A30DSF 36 FR3 2020 FR3 F3A32DSF 2020 6 FR3 F3A33DSF 2020 13 FR3 F3A34DSF 2020 47 Georgetown GTA30X3F 2020 4 Georgetown GTA31L5F 2020 14 Georgetown GTA31R5F 2020 6 Georgetown GTA33B3F 2020 7 Georgetown GTA34H5F 2020 16 Georgetown GTA34M5F 2020 7 Georgetown GTA369XLF 2020 7 21 Georgetown GTA36B5F 2020 Georgetown GTA36D7 2020 6 Georgetown GTA378XLF 2020 4

Production Dates: AUG 12, 2019 - DEC 09, 2019

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

## **Description of Defect:**

Description of the Defect: Per the notice received from MORryde: "The hitch is attached to the chassis

using 6 bolts that are recommended to be torqued to 80 ft/lb. Some of the

bolts are not torqued to the recommended ft/lb."

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Per the notice received from MORryde: "Loose hitch bolts could cause the

hitch to come unfastened from the chassis if the RV owner is using the hitch

to tow a vehicle or trailer."

Description of the Cause: Per the notice received from MORryde: "On 11/21/19, a MORryde inspector

noticed that the bolts securing the hitch to the chassis were not torqued to the

recommended ft/lb. After inspection of the completed units on site at

MORryde and inspection of the units on site at Forest River, it was found that

the impact wrench being used was faulty and was not torqueing to the

recommended 80 ft/lb. The faulty equipment was changed out on 11/25/19

before production started."

Identification of Any Warning None

that can Occur:

## **Supplier Identification:**

#### **Component Manufacturer**

Name: MORryde

Address: 1966 Sterling Ave

PO BOX 579 Elkhart INDIANA 46515

**Country: United States** 

#### **Chronology:**

On 12/10/2019, Forest River was notified by MORryde that they would be filing a recall regarding the hitch attachment

On 12/13/2019, Forest River filed a pass through recall.

## **Description of Remedy:**

Description of Remedy Program: Forest River will provide remedy instructions, all parts, and labor free of

charge to the consumer. An authorized Forest River dealer is required to

perform the repair.

What is the Forest River Customer Service Phone Number? 574-296-7600

How Remedy Component Differs Per the notice received from MORryde: "No difference in part number, from Recalled Component: name or description. The remedied hitch bolts are torqued to the

recommended ft/lb."

Identify How/When Recall Condition Per the notice received from MORryde: "On 11/22/19 all production was was Corrected in Production: corrected on campus with a torque wrench as the impact wrenches were still under torqueing hitches. On 11/25/19, the impact wrenches were

replaced."

#### **Recall Schedule:**

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date: FEB 10, 2020 - FEB 10, 2020

Planned Owner Notification Date: FEB 10, 2020 - FEB 10, 2020

<sup>\*</sup> NR - Not Reported